



The Lubrizol Corporation

QUALITY POLICY

Lubrizol is committed to providing products and services that meet or exceed our customers' expectations, perform as promised, and comply with applicable regulatory requirements.

We achieve this through compliance with applicable ISO, and other industry and market prescribed quality management system standards. We monitor our performance and execute strategies for continual improvement using relevant measurable metrics. We commit to operating in accordance with our corporate quality and operational excellence standards to continually improve our processes, systems, and performance over time.

We have open dialogue with our customers and stakeholders to address concerns, report progress, create understanding and build confidence in our enterprise.

A handwritten signature in black ink, appearing to read "David M Harris".

David M Harris
Senior Director Global Quality Operations

A handwritten signature in black ink, appearing to read "LG Tackett".

LG Tackett
Senior Vice President Global Operations